



COVID-19 DEPARTMENT MODIFICATIONS - UPDATE

Pasadena Animal Shelter

August 7, 2020—Under orders by the State of Texas and Harris County, Pasadena Animal Shelter will be modifying hours, staff and certain services as follows:

- Hours will be Monday through Friday 8:00 AM to 5:00 PM. Lobby access will be by appointment only for adopters and fosters or those with previously-scheduled medical appointments. Only three customers will be allowed in the lobby at one time. If you do not have an appointment, please call in advance to discuss your needs.
- To adopt or foster, complete an online application. Staff will contact you by phone or email to notify you of approval and schedule an appointment for you to meet/pick up the pet specified in your application. Our current application processing time is three days. Please check your voicemail and junk email folders; if you have not heard from us by the fourth business day, email adoptions@pasadenatx.gov.
- Adoption fees will be \$5 for cats and \$20 for dogs. As always, it will be free to foster.
- We will be unable to facilitate on-site visits with pets unless you have an approved adoption or foster application. Animals at our shelter can be viewed at www.pasadenashelter.petfinder.com or www.PetHarbor.com (use zip code 77504).
- Shelter staff will not be responding to questions posed on social media, as is our standard policy. Email adoptions@pasadenatx.gov or call 281-991-0602 for information.
- We will not accept ANY cats or dogs unless the animal is critically injured, has bitten a person/animal, or presents an imminent threat to the community. In the event an animal has attacked, a bite report and investigation will be conducted.

These temporary changes are in effect until further notice by order of Harris County and the State of Texas. Thank you for your cooperation and understanding during this time.

281-991-0602

adoptions@pasadenatx.gov

